From: Phillip Byatt [mailto:pbyatt@ozemail.com.au]

Sent: Friday, 2 September 2016 1:09 PM

To: Lawrie ONeill

Subject: RE: New correspondence regarding your account now available

Good Afternoon Lawrie

I would like to extend my appreciation in the way that our interaction with Lawrie and Savanna Pride was handled; it was most professional and informative.

The advice offered has given me the confidence to go forth in our planning for Phil to active his retirement goal of 60 years.

Again thank you for your assistance

Regards Kerrie Byatt